

SOUTHEASTERN PENNSYLVANIA TRANSPORTATION AUTHORITY

CUSTOMIZED COMMUNITY TRANSPORTATION

CCT CONNECT SERVICE

TARIFF NO. 229

SUPPLEMENT NO. 12

LOCAL RATES OF FARE AND REGULATIONS

GOVERNING THE FURNISHING OF

PASSENGER TRANSPORTATION ON

DEMAND-RESPONSIVE SERVICE:

ADA COMPLEMENTARY PARATRANSIT PROGRAM

ISSUED: April 24, 2020

APPROVED: June 25, 2020

AMENDED:

EFFECTIVE: July 1, 2020*

ISSUED BY:

Leslie S. Richards
General Manager
1234 Market Street
Philadelphia, Pennsylvania 19107-3780

*SEPTA may from time to time, delay the implementation of any Board Approved Tariff change beyond the "EFFECTIVE DATE".

CHANGES MADE BY THIS TARIFF

- 1) The Inter-County Charge was reduced from ONE DOLLAR (\$1.00) to SEVENTY-FIVE CENTS (\$0.75).
- 2) The Zone Charge was reduced from ONE DOLLAR (\$1.00) to SEVENTY-FIVE CENTS (\$0.75).
- 3) The SEVENTY-FIVE CENTS (\$0.75) charge will only be applied once per trip and the maximum cost for a single trip will not exceed FIVE DOLLARS (\$5.00).
- 4) Personal Care Attendants (PCA) traveling with a disabled rider granted free transportation on all SEPTA vehicles.
- 5) Upon SEPTA Key implementation on CCT, the following will occur.
 - Tokens and Legacy TrailPasses will no longer be accepted.
 - Fare payment will be available via a SEPTA Key CCT Card or cash.
- 6) At the discretion of the Authority, SEPTA may provide non ADA paratransit service to/from agencies within one and three-fourths (1.75) mile of a regular fixed route bus by contract as noted in Section (H).
- 7) The form of ID used by SEPTA employees changed.

(A) DEFINITIONS

- 1) **ADA** - Americans with Disabilities Act of 1990 (42 U.S.C. 12101-12213).
- 2) **ADA Complementary Paratransit** – demand-responsive, ride-shared transportation provided to persons with disabilities by transit agencies under the terms and conditions of U.S. Department of Transportation and U.S. Department of Justice regulations.
- 3) **Non-ADA Complementary Service** - demand-responsive, ride-shared transportation provided to persons with disabilities by transit agencies. This service is not regulated by the terms and conditions of the ADA.
- 4) **Paratransit** – demand-responsive, ride-shared public transportation operating over the highway and street system and distinct from fixed guideway, regular fixed-route bus service, charter service and taxicab service. SEPTA Customized Community Transportation CCT CONNECT is a coordinated, ride-shared, advance reservation service targeted at the transportation disabled and senior citizen market which operates on an unconstrained route and purpose basis.
- 5) **Personal Care Attendant (“PCA”)** - an individual who must accompany a disabled person in order to provide personal care and assistance in life activities or travel. It is required that a PCA be registered in advance with SEPTA’s ADA Complementary Paratransit service.
- 6) **Regular fixed route bus and/or light rail routes:** All service on fixed-route bus and light rail routes except commuter, express, shuttle, closed-door, or limited-hour service.
- 7) **Ride-sharing (or shared-ride) service:** coordinated or co-mingled demand-responsive service; public paratransit service in which passengers with different origins and/or destinations share the same vehicle, as opposed to exclusive-ride taxicab service.
- 8) **Shared-Ride Program** - ride-shared, non-emergency public paratransit service for senior citizens, by advance reservation, funded by the Pennsylvania Lottery Fund and managed by a County Coordinator under an agreement with the Pennsylvania Department of Transportation and Pennsylvania Act 36 of 1991. (Provision of this service in Philadelphia County by SEPTA is governed by SEPTA Tariff 146.)
- 9) **Closed-door service** - vehicle operation to and from a specific location where the door remains closed and no pickups or drop-offs are made in the intervening area.

(B) FARES

- 1) A FOUR DOLLARS AND TWENTY-FIVE CENTS (\$4.25) cash base fare or ONE VALID SEPTA TOKEN PLUS ONE DOLLAR AND SEVENTY-FIVE CENTS (\$1.75), or a valid WEEKLY or MONTHLY ZONE 2 TRAILPASS entitles an ADA Complementary Paratransit-eligible and properly identified individual to a one-way trip from any point of origin to any point of destination within the service area. Fares are paid to the vehicle operator upon boarding.
 - a) A SEVENTY-FIVE CENTS (\$0.75) inter-county charge applies to a trip traveling more than three miles into an adjacent county.
 - b) A SEVENTY-FIVE CENTS (\$0.75) zone charge may apply for distances beyond 10 miles for trips beginning or ending in suburban counties. The charge is rounded up to the nearest 10 miles.
 - c) The SEVENTY-FIVE CENTS (\$0.75) charge will only be applied once per trip and the maximum cost for a single trip will not exceed FIVE DOLLARS (\$5.00).

- 2) Upon implementation of the SEPTA Key CCT Card, changes to the method of payment of fares will take place as follows:
 - a) Tokens will no longer be accepted for payment of fares. SEPTA will provide 60-day notice prior to elimination.
 - b) Weekly and Monthly Zone 2 TrailPass magnetic swipe cards will be replaced by the SEPTA Key CCT Card with an attached valid Weekly/Monthly Zone 2 TrailPass, upon 60-day notice. The Weekly and Monthly Zone 2 TrailPass will be accepted for fare payment as described above in Section (B-1). Additional fees may be paid in cash or with funds from the SEPTA Key CCT Card's Travel Wallet. See Tariff 154 for a description of a Weekly and Monthly TrailPass.
 - c) SEPTA Key CCT Cards are subject to the same SEPTA Key Card fees found in Tariff No. 1 for lost, stolen or damaged cards

- 3) All eligible individuals must present a valid ADA Complementary Paratransit Identification Card to the vehicle operator with payment of fare. Upon request, the identification card holder must identify himself or herself to the satisfaction of the vehicle driver. Identification cards may be used only by the person to whom issued, and must be kept in the possession of the passenger during the entire trip. Upon boarding and exiting, the passenger or his/her designate may be required to pass the identification card through a reading device where vehicle equipment is operable to do so.

Upon implementation of SEPTA Key CCT Card, all eligible individuals must present a valid SEPTA Key CCT Photo ID Card with a Travel Wallet or valid pass product attached for payment of the fare. This will replace the ADA Complementary Paratransit Identification Card.

- 4) One (1) Companion may, by advance reservation, accompany an eligible individual on ADA Complementary Paratransit from the same point of origin to the same point of destination at the same fare as the eligible patron. Additional companions may be transported at the same fare as the eligible patron, provided space is available for them on the vehicle and that transportation of the additional individuals will not result in a denial of service to ADA Complementary Paratransit-eligible individuals. All companions shall have the same origin and destination as the eligible individual.
 - a) Upon implementation of SEPTA Key CCT Card, all companion payment options will be defined at a later date.
- 5) One (1) Personal Care Attendant (PCA), the need for whom must be identified in the ADA Complementary Paratransit registration process as necessary to accompany the disabled rider from the same point of origin to the same point of destination, may ride free on all SEPTA vehicles. The Disabled Passenger must present a valid PCA registration card and the Attendant must be in the company of the disabled passenger to be allowed to ride free of charge. Should this card be presented (for free travel) without the presence of a disabled passenger, the PCA registration card will not be honored and a full fare will be requested.

(C) SERVICE AREA

ADA Complementary ParaTransit Service

- 1) SEPTA ADA Complementary Paratransit service will be provided on a ride-shared, advance-reservation basis anywhere within the city limits of Philadelphia. In accordance with USDOT ADA regulations, service will be provided to origins and destinations within $\frac{3}{4}$ mi. corridors on both sides of regular SEPTA fixed route bus and light rail routes, and within a $\frac{3}{4}$ mi. radius from the end point of the route to the parallel sides of the corridor within Bucks, Chester, Delaware and Montgomery Counties.
- 2) At the discretion of the Authority, SEPTA may provide non ADA paratransit service to/from agencies within one and three-fourths (1.75) mile of a regular fixed route bus by contract as noted in Section (H).
- 3) Whenever any street forms the boundary of the service area, both sides of the street, and the facilities which open directly on said street, shall be considered to be within the service area. Within the Pottstown Area Rapid Transit (PART) operating area, and in between operating areas designated above, SEPTA service is provided on a closed-door basis only. SEPTA provides service in PART operating area only during hours PART is not operating.

- 4) Agency-purchased service will be provided as arranged within Bucks, Chester, Delaware, Montgomery and Philadelphia counties, subject to the conditions of agreement, as outlined below in Section (H).

(D) TRANSFERS/FEEDER SERVICE

- 1) Other than the fares described herein, no charge will be made for ADA Complementary Paratransit trips requiring change(s) to other SEPTA CCT CONNECT vehicle(s) enroute.
- 2) The ADA Complementary Paratransit fare will be waived for SEPTA ADA Complementary Paratransit service provided as feeder service to or from SEPTA's regular fixed route transportation for a registered ADA Complementary Paratransit rider and, if any, the accompanying Personal Care Attendant and/or companion(s).

(E) CHILDREN

No special reduced rates of fares are made for children. Children may be considered among the non-eligible companions to an ADA Complementary Paratransit-eligible rider, or if ADA Complementary Paratransit-eligible, shall pay the regular per trip revenue.

(F) CONDITIONS OF SERVICE

- 1) SEPTA ADA Complementary Paratransit service is provided as non-exclusive, ride-shared service. All trip requests are accommodated *in the order received, with unrestricted trip purpose and frequency, and with unprioritized disability, trip purpose, origin or destination.*
- 2) No same-day or emergency service shall be provided.
- 3) The purpose of this program is to provide for the transportation needs of persons with disabilities who are functionally unable to use and/or access SEPTA's fixed-route transportation (regular bus) system.
- 4) Passenger requests for service must include the passenger's name, origin and destination, travel times, Paratransit Identification Number and appropriate information necessary to schedule the trip.

(G) FREE TRANSPORTATION

The following persons will be carried on SEPTA's ADA Complementary Paratransit service at no charge:

SEPTA employees, or SEPTA retirees who are ADA Complementary Paratransit eligible, presenting SEPTA Key CCT Card.

(H) AGREEMENTS FOR SERVICE TO CLIENTS OF SOCIAL SERVICE AGENCIES

The terms of any agreement with a social service agency for the provision of paratransit service to its clients shall be negotiated or bid by SEPTA so as to recover all incremental costs for such service, and shall not be restricted by the base fare or any other individual fare or charge (or exemption from fare or charge) expressed for individuals elsewhere in this tariff.

(I) PREMIUM SERVICE

Registered customers with conditional eligibility may be permitted to reserve trips outside the condition(s) of eligibility on a space available basis, during off peak hours. The fare for this type of trip will be twice the base fare for a regular ADA trip. Premium service trips will be subject to all inter-county and zone surcharges applicable to regular ADA service. Attendants will ride under the same terms and conditions of a regular ADA attendant. One (1) Companion may, by advance reservation, accompany the conditionally eligible individual from the same point of origin to the same point of destination at the same fare as the eligible patron.