

# SOUTHEASTERN PENNSYLVANIA TRANSPORTATION AUTHORITY

CUSTOMIZED COMMUNITY TRANSPORTATION

CCT CONNECT SERVICE

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TARIFF NO. 146

SUPPLEMENT NO. 17

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REGULATIONS

GOVERNING THE FURNISHING OF  
PASSENGER TRANSPORTATION ON  
DEMAND-RESPONSIVE SERVICE:  
*SHARED-RIDE PROGRAM (SRP)*

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ISSUED: March 17, 2017

APPROVED: May 25, 2017

AMENDED:

EFFECTIVE: July 1, 2017

ISSUED BY:

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General Manager  
1234 Market Street  
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## **CHANGES MADE BY THIS TARIFF**

- 1) Increased the Shared Ride Program single “one-way fare” for an individual senior citizen to FOUR DOLLARS AND TWENTY-FIVE CENTS (\$4.25) from FOUR DOLLARS (\$4.00).
- 2) Increased the Shared Ride Program single “one-way per trip revenue” (fare) for groups of three or more senior citizens to THREE DOLLARS AND NINETY CENTS (\$3.90) from THREE DOLLARS AND SEVENTY CENTS (\$3.70).
- 3) The Shared Ride escort fare when accompanying an individual senior citizen increased to FOUR DOLLARS AND TWENTY-FIVE CENTS (\$4.25) from FOUR DOLLARS (\$4.00), one way.
- 4) The Shared Ride escort fare while riding with a group of three or more is changed to THREE DOLLARS AND NINETY CENTS (\$3.90) from THREE DOLLARS AND SEVENTY CENTS (\$3.70), one way.
- 5) The “Shared Ride general public fare” for an individual one way trip is increased to TWENTY EIGHT DOLLARS AND THIRTY-THREE CENTS (\$28.33) from TWENTY SIX DOLLARS AND SEVENTY CENTS (\$26.70).
- 6) The “Shared Ride general public fare” for a one way group trip is increased at TWENTY SIX DOLLARS (\$26.00) from TWENTY FOUR DOLLARS AND SEVENTY CENTS (\$24.70) per rider.
- 7) Only one escort is allowed on a group trip (three or more riders) at a new fare of THREE DOLLARS AND NINETY CENTS (\$3.90) from THREE DOLLARS AND SEVENTY CENTS (\$3.70).
- 8) SEPTA Key replaces the term New Payment Technology as SEPTA’s new fare payment technology.
- 9) Upon the implementation of SEPTA Key, new payment methods will be offered.

## **(A) DEFINITIONS**

- 1) **Paratransit** – demand-responsive, ride-shared public transportation distinct from fixed guideway, regular fixed-route bus service, charter service and taxicab service, operating over the highway and street system. SEPTA Customized Community Transportation paratransit program--CCT CONNECT--is a coordinated, ride-shared, advance reservation service targeted at the transportation disabled and senior citizen market and operating on an unconstrained route and purpose basis.
- 2) **Shared-Ride Program** - ride-shared demand-responsive service for senior citizens funded by the Pennsylvania Lottery and managed by a County Coordinator under an agreement with the Pennsylvania Department of Transportation and Pennsylvania Act 36 of 1991.
- 3) **Ride-sharing (or shared-ride) service** - coordinated or co-mingled demand-responsive service; public paratransit service in which passengers with different origins and/or destinations share the same vehicle, as opposed to exclusive-ride taxicab service.
- 4) **Escort** - a person who rides at the request of the eligible patron in order to support his/her access to the system.

## **(B) SHARED-RIDE FARES - SENIOR CITIZENS**

- 1) A FOUR DOLLARS AND TWENTY-FIVE CENTS (\$4.25) cash fare entitles a registered senior citizen (age 65 years or more) to a one-way trip from any point of origin to any point of destination within the service area. This fare is subject to the conditions of and dependent upon funding by the Pennsylvania Department of Transportation under Act 36 of 1991 (Shared-Ride Program). In the event that this funding is reduced or eliminated, the senior citizen fare provided in this tariff shall be proportionally increased or the program eliminated.
- 2) A THREE DOLLAR AND NINETY CENT (\$3.90) fare, each, entitles a group of three or more properly identified senior citizens to a one-way trip from any point of origin to any point of destination within the service area.
- 3) One (1) escort may accompany an eligible senior citizen or group from the same origin to the same destination at the same reduced fare as the eligible senior citizen--FOUR DOLLARS AND TWENTY-FIVE (\$4.25)--when accompanying an individual rider, or THREE DOLLARS AND NINETY CENTS (\$3.90) when accompanying a group of three or more.
- 4) Qualified senior citizen passengers must display a valid SEPTA CCT Shared-Ride Program Identification Card (upon implementation of SEPTA Key, passengers will be required to use a SEPTA Key Photo-ID Card) in order to be eligible for the senior citizen fare. Identification cards may be used only by the person to whom issued, and must be

kept in possession of the senior citizen passenger during the entire trip. Upon request, the identification card holder must identify himself or herself to the satisfaction of the driver. When boarding and exiting, the passenger or his/her designate may be required to pass the identification card through a reading device where vehicle equipment is operable to do so.

- 5) Upon the implementation of SEPTA Key, changes will be made to the method of payment. In addition to cash, payment of fares by SEPTA Key Card and Registered Contactless Chip Enabled Media or Unregistered Credit/Debit Contactless Chip-Enabled Card (See Tariff No. 1 for descriptions) will be accepted as follows:
  - a) Unregistered Credit/Debit Contactless Chip-Enabled Card payments will be at the same rate as the cash fare. Detailed description of Unregistered Media can be found in Tariff No. 1.
  - b) Payment by SEPTA Key Card and Registered Contactless Chip Enabled Media can be found in Tariff No. 1.

Upon the implementation of SEPTA Key, passengers will be required to use a SEPTA Key Photo-ID Card.

### **(C) SHARED-RIDE FARES – GENERAL PUBLIC**

- 1) A TWENTY EIGHT DOLLAR AND THIRTY-THREE CENT (\$28.33) cash fare entitles a rider to a one-way trip from any point of origin to any point of destination within the service area. The cash fare is collected by the vehicle operator.
- 2) A TWENTY-SIX DOLLAR (\$26.00) cash fare entitles a person riding as part of a group of three or more riders to a one-way trip from any point of origin to any point of destination within the service area. The cash fare is collected by the vehicle operator.
- 3) Upon the implementation of SEPTA Key, changes will be made to the method of payment. In addition to cash, payment of fares by SEPTA Key Cards or Registered Contactless Chip Enabled Media or Unregistered Contactless Chip Enabled Media will be accepted as follows:
  - a) Unregistered Contactless Chip Enabled Media payments will be at the same rate as the cash fare. Detailed description of Unregistered Media can be found in Tariff No. 1.
  - b) Payment by SEPTA Key Cards or Registered Contactless Chip Enabled Media can be found in Tariff No. 1.
  - c) SEPTA Key Cards are subject to the fees found in Tariff No. 1 for lost, stolen or damaged cards.

**(D) SERVICE AREA**

**Philadelphia County Shared-Ride Program**

SEPTA CCT CONNECT Shared-Ride Program service will be provided on a ride-shared, advance-reservation basis anywhere within the city limits of Philadelphia and extending outward three miles into designated portions of Bucks, Delaware and Montgomery Counties, as described below and more particularly described in the appended map.

- a) BUCKS COUNTY: The service area includes portions of the Townships of Bensalem, Bristol, Lower Southampton, Northampton, and Upper Southampton.
  - b) DELAWARE COUNTY: The service area includes portions of the Townships of Darby, Springfield, Tinicum, and Upper Darby.
  - c) MONTGOMERY COUNTY: The service area includes portions of the Townships of Abington, Cheltenham, Lower Merion, Lower Moreland, Plymouth, Springfield, Upper Moreland, and Whitemarsh.
- 1) Whenever any street forms the boundary of the service area, both sides of the street, and the facilities which open directly on said street, shall be considered to be within the service area.
  - 2) Service will continue to be provided only to Philadelphia Shared-Ride Program CCT CONNECT registrants, for travel either beginning or ending in Philadelphia County. Travel entirely within Bucks, Montgomery or Delaware Counties will be provided by the Shared-Ride Program Coordinators for those counties.
  - 3) Agency-purchased service will be provided as arranged anywhere within Bucks, Chester, Delaware, Montgomery and Philadelphia counties. The origin and destination of agency-purchased service must be within the SRP service area and begin or end in Philadelphia County.

**(E) TRANSFERS**

No additional charge will be made for trips requiring a change enroute to another SEPTA CCT CONNECT vehicle.

**(F) CONDITIONS OF SERVICE**

Shared-Ride Program service is provided as non-exclusive, ride-shared service on an advance-reservation basis. No emergency or same-day service is provided. All requests are accommodated on a first-come, first-served and space-available basis.

**(G) AGREEMENTS FOR SHARED-RIDE PROGRAM SERVICE  
TO CLIENTS OF SOCIAL SERVICE AGENCIES**

The terms of any agreement with a social service agency for the provision of Shared-Ride Program service to the general public are referenced under (C) above.

**(H) SHARED-RIDE PROGRAM TERMINATION**

The fare for senior citizens, escorts of senior citizens, Philadelphia Corporation for Aging attendant required trips and group trips shall be null and void if SEPTA's contract with the Pennsylvania Department of Transportation as Pennsylvania Shared-Ride Program Philadelphia County Coordinator is terminated.